

Alder SOL Holdings, LLC. dba StayOnline 145-B Technology Lane Henderson NC 27537 888-346-4688

Stay Online Product Life Cycle Statement

End of Life (EOL), item numbers reach EOL for a variety of reasons and at random times:

- A. If an ongoing item's form, fit, or function change, the current SKU will be marked EOL. The next version of the product will have an ascending alpha character applied to the part number suffix.
- B. If a regulatory agency changes the specification current stock will be marked EOL and future manufacture of an item will be compliant with the new specification.
- C. If an agency approval mark changes, the old material will be drawn down on the current print until new material arrives, at which time the new print will be posted on our web site.
- D. If the sales of a product are inadequate to carry it as a stocked item, the part will be phased out but can be ordered with a blanket purchase order for quantities greater than 200 or 500 units depending on supplier.
- 1) End of Life (EOL) notifications are listed on the StayOnline e-commerce website.
- 2) For EOL items not listed on the website, customers can inquire through our sales department at: solsales@stayonline.com

Customers may enter part numbers of interest in the search field on our e-commerce website to determine status http://www.stayonline.com/.

Regards,

Jim Williams

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Corporate QA/Production Manager